

REGULATIONS - FLYBE AGENT SALES CHALLENGE

Article 1 - Organizer / Sales Challenge Period

Flybe Limited, registered company 02769768, New Walker Hangar, International Airport Exeter, Exeter, Devon EX5 2BA, represented by Discover the World organizes a sales challenge free of charge and without obligation of purchase entitled 'Flybe Agent Challenge'
The challenge will run from 04/11/2019 to 14/12/2019 at midnight.

Article 2 - Regulation

These regulations can be found online and can be sent to any person who makes a written request to the address of the Agent Challenge before 14/12/2019.

The official address of the sales challenge is <http://flybe-nl.agentworld.com/saleschallenge/>

Article 3 - Participants

This challenge is intended for travel agents only, adults, working in the Benelux market. Excluded from this challenge are online travel agencies (OTA) and/or bookings made via the Flybe website. This exclusion extends also to the families of the staff members of the mentioned companies. It is specified that a person is identified by their last name, first name, individual email address, name of the travel agency, postal address, telephone number and IATA number from the company they work for or the consolidator. The organizing company reserves the right to carry out any verification checks to see if the registered information is correct.

Article 4 - Principles

1) To participate in this challenge, you must successively:

Log in to the periods indicated in article 1, before midnight (MET time) on the website dedicated to the Agent Challenge: <http://flybe-nl.agentworld.com/saleschallenge/>

To participate, you must register by filling in the form with complete and accurate information. Any partial, or incorrect information will result in the cancellation of the participation without notification. Giving an incorrect e-mail address will also result in cancellation of the participation without notification.

2) The challenge is as follows:

Once booking has been ticketed, the participant will be able to participate in the challenge by completing the form "declaring sales" and filling in the following fields: name of agency, IATA number, customer names, number of customers, type of trip, departure date, destination, file reference, booking date, ticket number. At the end of the challenge, the agent with the most sales (in terms of business volume) will be considered as winner of the challenge. In the event of a tie, a draw will be made on the basis of who made the most sales. The draw will be done informally.

Article 5 - Prizes

Prize 1 :

1 winner of two Flybe Economy Class return tickets from Amsterdam to destination London City + 2 nights hotel for 2 people.

Conditions of booking and use of airline tickets:

- The tickets are subject to availability, and can't be used during school holidays, public holidays and periods of high bookings
- Participants must be 18 years old and reside in Benelux.
-The flight must be booked no later than 20 days before the desired departure date. The trip must be completed by March 30, 2020.

- Tickets will not be valid for travel between December 19, 2019 and January 06, 2020
- Round trip tickets in Economy Class from Amsterdam (AMS) to London City (LCY)
- Taxes and booking fees included.
- The ticket includes 1 piece of luggage of 23kg per passenger
- Tickets are valid on flights from Flybe
- Non-transferable tickets, issued in the name of the winner only.
- Once tickets are issued, no changes are permitted.
- The winner must send an email to flybe.benelux@discovertheworld.com attaching what they want to book
- The tickets have no monetary value and are non-endorsable, non-routable and valid on Flybe only.
- Free tickets do not provide access to airport lounges.

Since the market value is known only at the time of creating the booking, it can't be mentioned in this Regulation. The prizes do not include the additional costs and services possibly related to their enjoyment or use, this is within the responsibility of the winners. In case of unforeseeable circumstances require, the organizing companies reserve the right to replace the prizes awarded by equivalent prizes.

Conditions of reservation and use of the hotel night:

- Subject to availability
- The night must be booked directly with **Red Carnation Hotels**
- This includes two nights for 2 people, including breakfast and dinner.
- Valid until March 31, 2020
- A voucher with the booking conditions will be sent by email to the winner

Since the market value is known only at the time of creating the booking, it can't be mentioned in this Regulation.

Prize 2

1 winner of two Flybe Economy Class return tickets from Amsterdam to destination Manchester + 1 night hotel 2 people

Conditions of booking and use of airline tickets:

- The tickets are subject to availability, and can't be used during school holidays, public holidays and periods of high bookings
- Participants must be 18 years old and reside in Benelux.
- The flight must be booked no later than 20 days before the desired departure date. The trip must be completed by March 30, 2020.
- Tickets will not be valid for travel between December 19, 2019 and January 06, 2020
- Round trip tickets in Economy Class from Amsterdam (AMS) to Manchester (MAN)
- Taxes and booking fees included.
- The ticket includes 1 piece of luggage of 23kg per passenger
- Tickets are valid on flights from Flybe
- Non-transferable tickets, issued in the name of the winner only.
- Once tickets are issued, no changes are permitted.
- The winner must send an email to flybe.benelux@discovertheworld.com attaching what they want to book
- The tickets have no monetary value and are non-endorsable, non-routable and valid on Flybe only.
- Free tickets do not provide access to airport lounges.

Since the market value is known only at the time of creating the booking, it can't be mentioned in this Regulation.

The prizes do not include the additional costs and services possibly related to their enjoyment or use, this is within the responsibility of the winners. In case of unforeseeable circumstances require, the organizing companies reserve the right to replace the prizes awarded by equivalent prizes.

Conditions of reservation and use of the hotel night:

- Subject to availability
- The night must be booked directly with Native Manchester
- This includes one night for 2 people, including breakfast and dinner.
- Valid until March 31, 2020
- A voucher with the booking conditions will be sent by email to the winner

Since the market value is known only at the time of creating the booking, it can't be mentioned in this Regulation.

Prize 3:

A winner of an Bol.com voucher (value € 50)

Bol.com Voucher conditions:

The voucher and the conditions of use will be sent by email to the winner

Prize 4:

A winner of an Bol.com voucher (value € 25)

Bol.com Voucher conditions:

The voucher and the conditions of use will be sent by email to the winner

Article 6 - Audits

The participants authorize the organizing companies to carry out any relevant verification concerning their identity and their home. Any false indication will result in the elimination of the participant, same as multiple participations.

Article 7 - Delivery of the prizes

The winner will be contacted by email for verification of their contact information. If the mailing address is not valid, or if the participant does not reply to the email sent, his win will be awarded to a new winner drawn.

Article 8 - Personal data

The information provided during the challenge will be subject to computer processing. This information is intended for the internal use of Flybe, represented by Discover the World Marketing and will not be assigned to third parties.

To receive more information, send an email to flybe.benelux@discovertheworld.com

Article 9 - Details of the winners

The winners' contact details may be sent by the organizing companies to the providers responsible for the delivery of certain prizes, who undertake to use them.

Article 10 - Liability

The organizing company also reserves the right to cancel, modify, shorten or extend the present challenge if circumstances beyond his control compel him to do so, and

would not be liable for this fact. Similarly, the organizing company cannot incur any liability in case of malfunctioning of the consignments of the companies that provided the delivery. Similarly, the organizing company cannot be held responsible if for any reason the participant's Internet connection had to be interrupted or if the participant was not able to access the site (for whatever reason) during the challenge period. The organizing company cannot be held responsible in case this cancelled comes to be canceled due to unforeseeable circumstances. The organizing company reserves the right to permanently exclude any person who, by his fraudulent behavior, would harm the smooth running of the challenge. The organizing company reserves the right to eliminate a candidate in case of malfunctions techniques. Similarly, it reserves the right to pursue by any means any attempt to misappropriate this Regulation, in particular in the case of misleading information.

Article 11 - Claims

No claims of any kind may be made for this challenge. If the information provided by the participant makes it impossible to inform him, he loses his status as a winner and cannot claim the prize at any other moment.

Article 12

Mailing address of the challenge:

Flybe c / o Discover the World

The Base – Tower B

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